

Insurance with a *Difference.*

WORKERS' COMPENSATION



Let's chat!

Knightcorp Holdings Pty Ltd T/A
Knightcorp Insurance Brokers
AFSLN 342 692 ABN 92 600 732 332

**PO Box 7195, Cloisters Square
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Level 7, 5 Mill Street Perth WA 6000
www.knightcorp.net.au**

Every Step Of The Way

**An approach that considers the workers physical,
psychological and social factors together.**

At Knightcorp we recognise the importance of supporting our customers in facilitating timely, safe and durable return to work outcomes for injured workers. We work collaboratively with you to design and implement a bespoke claims and injury management model that compliments your own internal programs and resources. This, combined with a focus on effective Workplace Health and Safety practices, is critical in controlling workers' compensation costs and achieving compliance with laws and regulations.

At Knightcorp our injury management model takes a 360° view of the risk. We support an approach that focuses on the whole person to minimise high risk claims evolving, an approach that considers the workers physical, psychological and social factors together. This biopsychosocial approach enables early identification of potential barriers to recovery and return to work. By utilising a biopsychosocial approach, together with our service partners, we can provide solutions to eliminate or minimise costly high risk claims that have a disproportional impact on your premium.

We have the expertise and innovation to drive a reduction in your claims, claims cost and workers' compensation premium. We are here to listen, respond, and resolve.

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Our Difference

In conjunction with our preferred partners, our key workers compensation offerings include

- Claims and injury management strategy setting
- Claim lodgement and closure
- Dispute resolution advocacy
- Best practice Injury Management System and Return to Work Program development
- Establish medical and provider networks tailored to your requirements
- Tailored supervisor education and training
- Ensure compliance with legislation to protect you from fines and penalties
- Provision of expert technical advice for complex claims
- Expert management of leading service providers
- Insurer tenders
- Insurer service agreements
- Quarterly claim reviews
- Trend analysis and statistic reporting
- Targeted cost driver initiatives
- Audit programs to identify improvement opportunities
- Develop financial targets

Benefits

- Reduced premiums
- High risk claims minimised
- Improved productivity
- Reduced disruption
- Reduced lost time
- Improved closure ratio
- Enhanced collaboration and consultation
- Increased Insurer accountability
- Legislative Compliance

Our Expert Team

Sean D'Cruz

Head of Claims and People Risk

FAIM, CAHRI, BSc Psychology, Post Grad Dip Psychology

Sean D'Cruz is a highly experienced and respected claims and injury management specialist with over 25 years experience. He is passionate about assisting clients to reduce workplace injuries and minimising the impact when injuries do occur, by establishing and embedding best in class tailored systems and programs. Sean has an intimate understanding of People Risk having previously worked as a Psychologist, Rehabilitation Consultant, Risk Manager for an employer, and more recently as Head of Workers' Compensation Claims for an international insurer. Sean is recognised for his innovative approach to implementing contemporary workers' compensation solutions for clients that achieve sustained performance improvement.

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Victoria Beattie

Senior Claims Consultant

Victoria Beattie has over 10 years' experience managing workers' compensation claims. She has managed all facets of the claims process from liability assessment, dispute resolution, return to work programs, injury management, fraud, common law and settlements. Her experience is also spread across a variety of industries. Victoria is well versed in early identification of potential high-risk claims and will work with clients to ensure careful consideration is given and the appropriate strategies are implemented to reduce the severity of claims.

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IMPORTANT NOTE – this information is provided to assist you in understanding the risks, implications and common considerations for your industry. It does not constitute advice, and is not complete. Please contact Knightcorp Insurance Brokers for further information.

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